GOLDEN BEAR PARTNERS

"GOLDEN BEAR WENT ABOVE AND BEYOND TO COMMUNICATE WITH AND SUPPORT ME AND MY TEAM."

Dan Barrows is the founder of Barrows Training & Education Physical Therapy. He partnered with Golden Bear to secure a transition strategy that ensured quality care for his patients and teams, and to leverage additional resources to enhance existing educational programs.

I originally connected with Golden Bear Physical Therapy in January of 2020. Discussions about a partnership were progressing very well in the beginning of the year, when suddenly Covid hit. This was obviously a stressful time for all of us on many different levels, but one of my concerns was that the work I had put into solidifying a transition strategy for our practice would fall apart. I was unsure how this sudden health crisis and its disastrous impact on business might affect Golden Bear's interest and ability to partner with us.

Given this crisis, we did need to move a bit slower with the acquisition as they worked quickly to respond and support their existing offices. During this delay of the formal partnership, Golden Bear went above and beyond to communicate with and support us and our team. They provided us with PPE which as a small business was particularly difficult to access. They also assisted us with implementing new protocols to help us continue to keep our doors open while keeping patients and the team safe. Beyond support at the practice level, they reached out to me just to see how I was doing and let me know that they were there to support me during this difficult time. As future business partners, they remained completely confident that we would move forward with this partnership and do whatever it took to get through the current challenges.

This situation was an unexpected test of character. Their response proved Golden Bear's commitment to doing the right thing for their partners and patients and solidified my confidence in their integrity both as individuals and as an organization. I am incredibly happy to have partnered with such an upstanding group, and I am grateful for their support both pre- and post-partnership. If you're interested in becoming part of a truly special community of physical therapy providers and professionals, I highly recommend having a conversation with Golden Bear Physical Therapy.

Daniel R Barrows

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